



Hays International College (HIC)

15 Hay Street, Box Hill South, Victoria, Australia 3128 CRICOS Number: 02790D
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CHC33015 CERTIFICATE III IN INDIVIDUAL SUPPORT CRICOS CODE: 092051E



Looking to work in the Aged Care industry, but not sure where to begin?

Do you want a career where you can make a difference and get work anywhere?

Hays International College has a course designed for you.

Aged care is a fast growing industry that is seeking caring and considerate workers to provide quality to its clients. If you are aiming for a course that will prepare you to care for the elderly encouraging and enabling them to maintain physical, mental and spiritual well being, then this is the course for you.

This course is available for International & domestic students and is an entry level qualification which provides grounding for continued study in applied health care.

Pathways from the qualification

CHC43015 Certificate IV in Individual Support

CHC43415 Certificate IV in Leisure and Health

CHC53415 Diploma of Leisure and Health



Career Opportunities in the Industry

This qualification provides a pathway to work as a Personal Care Assistant, Family Support Worker, In House Respite Worker, and Assistant in Nursing in organisations such as Age care homes and nursing homes etc

Our on-campus training involves lots of hands on practice in the Hays Community Centre, as well as regular interaction with the elderly during Lifestyle and Leisure events before work placement so that you are fully trained before beginning your work placement as part of your training.



Entry requirements

- Completion of Australian Secondary (Year 12) education or equivalent for Certificate III courses.
- Proficiency in English – Minimum IELTS overall band score of 5.5 or equivalent
 - Have completed a Certificate III, Certificate IV, Diploma or Advanced Diploma level Training Package course in Australia.
- Above 18 years of age.

<http://hic.vic.edu.au/wp-content/uploads/2014/02/STUD001-Assessing-student%E2%80%99s-qualifications-Experience-and-English-proficiency-Pre-Enrolment-Policy-and-Procedure.pdf>

Course Duration & Location

Students can expect 20 hours of face to face learning each week undertaken to successfully complete this course in 51 weeks Full time course – 3 days per week.

E-learning – 360hrs

Delivery Location – 15 Hay Street, Box Hill South, Victoria 3128



Qualification units

To achieve a CHC33015 Certificate III in Individual Support 13 units must be completed, consisting of 7 core units 6 elective units

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Core Units	
CHCCS015	Provide individualised support
CHCCS023	Support independence and well being
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
CHCLEG001	Work legally and ethically
HLTAAP001	Recognise healthy body systems
HLTWHS002	Follow safe work practices for direct client care
Elective Units	
CHCAGE005	Provide support to people living with dementia
CHCAGE001	Facilitate the empowerment of older people
CHCCS011	Meet personal support needs
CHCHCS001	Provide home and community support services
CHCCS025	Support relationships with carers and families
CHCAGE006	Provide food services

Work Based Training

120 hours of industry placement, which **must** be undertaken to successfully complete this course. A National police check will be required for work placement. HIC will organise WBT for students at no additional cost. HIC has agreement with the following providers:-

Facility Name	Address
St Vincent de	110, Albion Road, Box Hill, VIC 3128
Strabane Heights	5-9, Strabane Avenue, Mount Albert North, VIC
Baptcare Karana	55, Walpole St, Kew, VIC 3103
Good Shepherd	No 2, Clarke Street, Abbotsford, VIC 3067
Catholic Homes	Suite B2, Domville Avenue, Hawthorn, VIC 3122
Estia Health	413-415 Waterdale Road, Heidelberg West, VIC
St Basil's Home for the Aged in Victoria	24-36 Lorne Street, Fawkner, VIC 3060

Assessment Methods

The following assessment methods but not limited will be used during this qualification: Direct Observation, Assignments, Project, Student Presentations, Case Study Practical Demonstrations, Written Assessments and Log Book.

Modes of Delivery

This program is delivered in a classroom based environment with access to a Practical aged care lab for practical components of the course. In addition students will also be required to undertake a practical placement in a workplace environment under supervision to ensure the student can perform the work as expressed in each unit of competency. Each unit is delivered and assessed as a standalone unit. This program also contains an e-learning component to consolidate their learning.

Fees and Charges and Refunds

Please refer to HIC's Fees and Charges Policy and Refund Policy available online <http://hic.vic.edu.au/documents/forms-policies-international/>. For Total Course fees please contact HIC at admin@hic.vic.edu.au

Overseas Student Health Cover (OSHC)

All International Students must have Overseas Student Health Cover (OSHC) for the entire duration of their stay in Australia. This requirement constitutes a Visa condition stipulated by the Australian Government. OSHC allows students access to out of hospital and in hospital medical services. <http://www.privatehealth.gov.au/healthinsurance/overseas/os-hc.htm>

Deferral, Suspension & Cancellation

Please refer to HIC's Deferral, Suspension & Cancellation Policy available online <http://hic.vic.edu.au/documents/forms-policies-international/>.

Complaints and Appeals

Please refer to HIC's Complaints and Appeals Policy available online <http://hic.vic.edu.au/documents/forms-policies-international/>.

Application Procedure

Apply to HIC's directly <http://hic.vic.edu.au/> or through HIC engaged educational agents <http://hic.vic.edu.au/admission/agents-list/>

