



Hays International College (HIC)

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CHC33015 CERTIFICATE III IN INDIVIDUAL SUPPORT CRICOS CODE: 092051E



Looking to work in the Aged Care industry, but not sure where to begin?

Do you want a career where you can make a difference and get work anywhere?

Hays International College has a course designed for you.

Aged care is a fast growing industry that is seeking caring and considerate workers to provide quality to its clients. If you are aiming for a course that will prepare you to care for the elderly encouraging and enabling them to maintain physical, mental and spiritual well being, then this is the course for you.

This course is available for International & domestic students and is an entry level qualification which provides grounding for continued study in applied health care.

Pathways from the qualification

CHC43015 Certificate IV in Ageing Support
CHC43415 Certificate IV in Leisure and Health
CHC53415 Diploma of Leisure and Health



Career Opportunities in the Industry

This qualification provides a pathway to work as a Personal Care Assistant, Family Support Worker, In House Respite Worker, and Assistant in Nursing in organisations such as Age care homes and nursing homes, etc.

Our on-campus training involves ample demonstrations using up-to-date equipment and lots of hands-on practice in our simulation classroom while adhering to organisational infection prevention and control procedures. You will be fully trained before beginning your work placement which is part of your training.



Entry requirements

- Completion of Australian Secondary (Year 12) education or equivalent
- Above 18 years of age.

<https://hic.vic.edu.au/wp-content/uploads/2021/10/STUD001-Assessing-students-qualifications-Experience-and-English-proficiency-Pre-Enrolment-Policy-and-Procedure.pdf>

Course Duration & Location

Students can expect to undertake 20 hours of face to face or remote learning each week to successfully complete this full time course in 51 weeks – 3 days perweek.

E-learning – 360 hrs

Delivery Location – 693 Station Street, Box Hill, Victoria 3128



Qualification rules

To achieve a CHC33015 Certificate III in Individual Support, 13 units must be completed, consisting of 7 core units and 6 elective units

CHC33015 Certificate III in Individual Support CRICOS CODE: 092051E	
Core Units	
CHCCCS015	Provide individualised support
CHCCCS023	Support independence and well being
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
CHCLEG001	Work legally and ethically
HLTAAP001	Recognise healthy body systems
HLTWS002	Follow safe work practices for direct client care
Elective Units	
CHCAGE005	Provide support to people living with dementia
CHCAGE001	Facilitate the empowerment of older people
CHCCCS011	Meet personal support needs
CHCHCS001	Provide home and community support services
CHCCCS025	Support relationships with carers and families
HLTINF001	Comply with infection prevention and control policies and procedures

Work Based Training (WBT)

120 hours of industry placement **must** be undertaken to successfully complete this course. A national police check will be required for work placement. HIC will organise WBT for students at no additional cost. HIC has agreement with the following providers. These providers may change from time to time.

Facility Name	Address
Newmans on the Park	33, Newmans Road, Templestowe, VIC 3106
Arcare Caulfield Aged Care	141 Kooyong Rd, Caulfield North VIC 3161
TLC Aged Care	Level 10, 468 St Kilda Road, Melbourne, VIC
Raynes Park Aged Care	455-457, Bluff Road, Hampton, VIC 3188
BlueCross Hansworth	181, Hansworth Street, Mulgrave, VIC 3170
The Orchards- Baptcare	107-111, Andersons Creek Road, Doncaster East, VIC 3209

Assessment Methods

The following assessment methods (but not limited to these) will be used: Direct Observation, Assignments, Project, Student Presentations, Case Study Practical Demonstrations, Written Assessments and Log Book.

Modes of Delivery

This program is delivered in a classroom based/remote learning environment with access to an aged care simulation classroom for practical components of the course. In addition, students will also be required to undertake a practical placement in a workplace environment under supervision to ensure the student can perform the work as expressed in each unit of competency. Each unit is delivered and assessed as a standalone unit. This program also contains an e-learning component to consolidate their learning.

Fees and Charges and Refunds

Please refer to HIC's Fees and Charges Policy and Refund Policy available online <https://hic.vic.edu.au/documents/forms-policies-domestic/> . For Total Course fees please contact HIC at admin@hic.vic.edu.au

Deferral, Suspension & Cancellation

Please refer to HIC's Deferral, Suspension & Cancellation Policy available online <https://hic.vic.edu.au/wp-content/uploads/2021/10/STUD011-Deferral-Suspension-and-Cancellation-Policy-and-Procedure.pdf>

Complaints and Appeals

Please refer to HIC's Complaints and Appeals Policy available online <https://hic.vic.edu.au/wp-content/uploads/2021/10/STUD005-Complaints-and-Appeals-Policy-and-Procedure.pdf>

Application Procedure

Apply to HIC directly at <http://hic.vic.edu.au/> or through HIC-engaged educational agents <http://hic.vic.edu.au/admission/agents-list/>



